



FAQ's

What are the course times?

Group and private course in the morning: 10:00 a.m. to 12:00

p.m. Group and private course in the afternoon: 1:30 p.m. to 3:30

p.m.

Is there a minimum number of participants for courses?

The minimum number of participants for courses is 4, which is usually 99%
% is achieved.

If the minimum number of participants is not reached, the course will be held in a
shortened form after consultation with the participants.

Is it compulsory to wear a helmet on the course?

Helmets are compulsory in the children's courses. Helmets are free of charge for
children's courses.

From what age can my child participate in courses?

The minimum age for courses is 4 years. This rule also applies if the child
is "almost" 4 years old. If a 3 year old child attends a private lesson and the ski instructor
confirms that the child can also take part in a group lesson, then it is possible to book this
at the ski school counter.

What do the different levels of the courses mean? What can I do if I don't know the level for me or my child?

By clicking on the "?" next to the level, the level is described and you have the option of
watching a video.

When do I need a lift ticket?

Ski: For children's courses, a lift ticket is only required for the course on the piste. For
a multi-day course in the Kinderland, the child will be informed when a lift ticket is
required. At

A lift ticket is required for adults from the "slightly advanced" level.

Snowboard: From level 3, a lift ticket is required for snowboarding.

We would like to book the 4-day course but can only start on Tuesday, can we exceptionally book the course from Tuesday to Friday?

No, you can start the day course on any day and also book for 4 days. In the high season
(Christmas and Fasnacht) we also offer Tuesday as a start day.



We can only do courses at the weekend are courses also possible here?

We are always there for you from Monday to Sunday and offer courses.

My child has already gained some skiing experience last winter but can't ski on the lifts yet and we want to go skiing for 5 days, where do I register my child in Kinderland or on the slopes?

You should register your child for 5 days in the Kinderland, as this is when the child will complete the lift exercises. After successfully completing these exercises, the child will switch to the children's course on the piste. Parents will receive information before the change, as the child will now need a lift ticket.

Prerequisites for a children's course on the slopes are:

- can lift, brake, stand up and make turns independently

In which languages are the courses offered?

Lessons are generally held in German or English. Other languages such as Dutch, French etc. are possible on request, but can never be guaranteed.

What if the weather is not right, can I cancel?

In principle, you can always cancel 48 hours before the start of the course free of charge. We run the courses in all weather conditions, except thunderstorms. (If the lift is closed, we can still offer courses in the Kinderland and beginner courses. We do not necessarily orientate ourselves to the lift network.

Is the ski lift ticket included in the price?

No the lift ticket for the Feldbergbahn lifts is not included in the price. This lift ticket can be booked online at: <https://www.feldberg-erlebnis.de/>.

The lifts in our Kinderland can be used free of charge during the course (children's ski course in Kinderland and ski in a day - beginners' course).

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